

Electronic Acknowledgement Receipt

EFS ID:	4892701
Application Number:	10828697
International Application Number:	
Confirmation Number:	5390
Title of Invention:	MANAGEMENT OF CONTACTS IN A NETWORK OF CONTACT CENTERS
First Named Inventor/Applicant Name:	Tony McCormack
Customer Number:	23644
Filer:	William M. Lee/debbie espinosa
Filer Authorized By:	William M. Lee
Attorney Docket Number:	920476-95929
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Application Type:	Utility under 35 USC 111(a)

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Submitted with Payment	yes
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Payment was successfully received in RAM	\$1810
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1	Issue Fee Payment (PTO-85B)	95929issuefee332009.pdf	48074 <small>3f5c071a51c1d77d8913a9eb774925d6 dfile</small>	no	1
Warnings:					
Information:					
2	Fee Worksheet (PTO-06)	fee-info.pdf	31946 <small>c08b7864508c02057c4c428cab371ebc7f b082</small>	no	2
Warnings:					
Information:					
Total Files Size (in bytes):			80020		

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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.